# SAULT COLLEGE OF APPLIED ARTS & TECHNOLOGY SAULT STE. MARIE, ONTARIO

#### COURSE OUTLINE

Course Title: SECRETARIAL ARTS - COMMON

Code No.: SPR 119-2

Program: OFFICE PROCEDURES

Semester: FIRST

Date: SEPTEMBER 1, 1983

Author: ELSIE LALONDE

New: Revision:

APPROVED:

^-Chairperson

Date

DELIVERED TO STUDENTS - see student signatures and class list attached.

1933 09 23

CLASS - A,B,C

Elsie Lalonde =

y\ '^cW^^

NOTE: SPR 119-2 IS A PREREQUISITE TO ANY 2-YEAR LEVÉL OFFICE PROCEDURES OFFERING.

## SECRETARIAL ARTS - COMMON

OFFICE PROCEDURES Semester 1 SPR119-2

#### OBJECTIVES

- 1. Student will understand how a knowledge of office procedures can assist one both in the work environment and personal life.
- 2. Students will understand the role of office procedures in business.
- 3. Students will gain an understanding of office procedures as it applies to both the "traditional" and the "electronic" office.
- 4. Students will gain an understanding of the tasks common to all offices as well as specific tasks performed by specialized departments common to large organizations.

## AREAS TO BE COVERED:

# CHAPTER

1	Introduction to Canadian Office Procedures
2	Introduction to the Line Office
4	Person-to-Electronic Device-to-Person Communication
5	Person-to-Paper-to-Person Communication: Memoranda
6	Person-to-Paper-to-Person Communication: The
	Business Letter
7	Person-to-Paper-to-Person Communication: Reports
8	Records Storage
9	Reprographics
10	Office Organization
11	Reception, Switchboard and Telecommunications
12	The Personnel Office

## EVALUATION:

Tests (4 - approx. 1/mo.) = 80%Class Work (as assigned) = .20%

\*Missed Tests - downgraded 10 points

\*can only be made up if <u>prior</u> authorization has been obtained from instructor; otherwise, 0% will apply.

REWRITES - there will be no rewrites

OFFICE PROCEDURES Semester 1 SPR119-2

# MARKING SCALE:

85% - 100% ) A =

B = 70% - 84% ) applies to tests and final average

C = 160% - 69% )

R = below 60% applies to final average only

#### COURSE STRUCTURE:

(1) 50 min. lecture class (lectures/demonstrations/ speakers/films/slide/video)

(2) 50 min. back-to-back "hands on" lab classes

## MATERIALS REQUIRED:

#### Text:

THE CANADIAN OFFICE TODAY

Loise Tarnai

Publisher: John Wiley & Sons

Working Papers: correlated to above

## General Supplies:

Typing Paper (Bond)

Correction Materials (eraser, taperase or correction

fluid)

Onionskin

Carbon Paper

3-ring note paper

3-ring binder (or section of a large one) Dictionary - check with Campus Bookstore for college-recommended level